Broadband Forum TR-069 Statement

TR-069 is one of the most widely deployed broadband management protocols in the world and is crucial to remote troubleshooting and maintenance of service providers’ broadband customers. In most cases TR-069 removes the need for onsite technicians, improving the customer experience enormously. With the development of the protocol, the Broadband Forum has developed best practices and use cases to instruct on the best utilization of a TR-069 system, and has ensured interoperability and implementation quality with its BBF.069 CPE Certification program. The Broadband Forum highly recommends adherence to TR-069 best practice and the use of Certified CPE.

Security is always a concern in any network, and the Broadband Forum is an active partner helping service providers ensure the safety and satisfaction of their customers. By design, TR-069 is secure and continues to evolve to use the newest and best IP layer transports available, which allows TR-069 to keep pace with security improvements within the industry. That is why there has never been a recorded attack via TR-069 worldwide. As the Internet of Things (IoT) continues to grow and require new management capabilities, TR-069 will continue to evolve with those demands - empowering quality customer experiences of broadband throughout the world.

To learn more about TR-069 and its global BBF.069 certification program visit www.broadband-forum.org.

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