



**DSL FORUM RAISES THE BAR ON PERFORMANCE TESTING
WITH NEW SPECIFICATION**

TR-143 approved at DSL Forum quarterly meeting in Montreal

28 May 2008 - As service providers continually look for ways to improve quality of service, the ability to see deeper into the consumer's home network and quickly identify problems is imperative.

To help service providers achieve this, the DSL Forum has approved Technical Report 143 (TR-143) "Network Service Provider initiated throughput performance testing". Developed by the Forum's BroadbandHome Technical Working Group, TR-143 defines Customer Premises Equipment (CPE) throughput performance test mechanisms using the framework established in the Forum's existing CPE WAN Management Protocol (CWMP), TR-069.

By placing an agent into the home gateway router, TR-143 allows service providers to gather more extensive data, troubleshoot remotely, and test continuity, performance and response times - all of which are critical in providing quality next generation services, such as IPTV.

This TR will also help operators and providers to save both time and money. As faults are identified and resolved remotely, the need for technicians to visit a customer's home is negated, helping to reduce trucks rolls. In addition, monitoring performance and continuity data enables issues to be detected before problems arise, decreasing the number of calls made to the service providers' call centres.

"TR-143 is key to filling the gap in the home networking industry - sophisticated remote testing and troubleshooting. Using this TR, service providers will improve the overall level of service they offer by identifying and resolving problems even before the customer is aware there is a problem," explains George Dobrowski, President and Chairman of the DSL Forum. "By managing the home network

remotely and having the ability to capture more robust data, service providers will better meet the quality of experience expectations of their consumers.”

For further information on TR-143 and other Technical Reports, please visit www.dslforum.org.

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About the DSL Forum

The DSL Forum tailors broadband to meet the needs of the next generation of multi-media services and the online community. By forging agreements on common technical requirements and embracing new applications, the Forum works to streamline processes, define specifications, and share best practices that set the stage for effective deployments and explosive global broadband growth.

Established in 1994, the DSL Forum is an international industry consortium of over 200 leading service providers, equipment manufacturers and other interested parties. Please visit www.dslforum.org for more information.